

Potting Shed Café – Staff

Chard Plant & Garden Centre are looking to recruit persons to work in our busy Potting Shed Café. The Café has a great reputation for its friendly staff, customer service and the quality of the food produced.

The role will be part time working 7.5 hours shifts with a 30min un-paid lunch break. The shifts will be as the rota defines. Additional hours during the week may be available at busy times or to cover staff shortage. Please note that these jobs will not be full time.

Key Responsibilities

- **Customer Service:** Greeting customers with a friendly and professional attitude. Handling customer complaints in a professional manner
- **Till Operation:** Operating the cash register or point-of-sale (POS) system, handling cash and card transactions, and processing returns/refunds.
- **General Housekeeping:** Maintaining a clean, tidy, and safe working environment in all areas of the café.
- **Teamwork and Flexibility:** Supporting colleagues in different departments as needed and being willing to take on a variety of tasks.
- **Health and Safety:** Adhering to all relevant health and safety procedures, especially when using equipment or handling heavy items.

Essential Skills and Qualities

- **Customer-Focused Attitude:** A friendly, positive, and approachable personality with excellent communication and interpersonal skills.
- **Work environment:** Experience of working in a Café environment will be a distinct advantage
- **Qualifications:** Level 2 Food Hygiene and allergens course. If not qualified must be willing to obtain the qualifications prior to working.
- **Communication:** Excellent verbal communication and interpersonal skills to interact positively with customers and colleagues.
- **Adaptability:** Ability to multitask and work efficiently.
- **Reliability:** Punctual, reliable, and a committed team player.
- **Attention to Detail:** Strong attention to detail, particularly when giving customers change and pricing stock.
- **Knowledge:** Basic maths skills for handling payments

- **Physical Stamina:** Ability to be physically active for long periods and stand for the duration of a shift.

In return we offer:

- Staff uniform
- Generous Staff Discount
- Pension Scheme for those eligible
- Free Parking

Apply by sending your CV to Info@chardgc.com

If you would like to chat prior to application contact jo at the Garden Centre on 01460 63088.